

#### A Missouri HealthNet Provider: <https://dssapp.dss.mo.gov/ProviderList/sprovider.asp>

# Enter the above address in your web browser

# In the Name Search enter Kingdom

# Click the Submit Button

* **Serving:** St. Louis City and County, St. Charles County.
* Services encompass a wide range the elderly, those with disability as well as those with Alzheimer's/dementia.
* All employees are experienced, carefully screened and bonded.
* Initial home assessment provided by qualified local staff or state of Missouri.
* Private duty services for temporary and long-term care.
* Provider for the Missouri Department of Health and Senior Services.
* Assistance with Medicaid applications.
* Assistance with referrals for services through the Missouri Department of Health and Senior Services.

***Our Services***

* **Personal Care Aides**
Nurse Assistants provide assistance with bathing, dressing, hygiene, grooming and many more activities of daily living.
* **Homemaker Chore Workers**
Nurse Assistants provide these services and more: housekeeping chores, laundry, shopping, and cooking and meal preparation.
* **Advanced Personal Care**
Trained Nurse Assistants or Certified Nurse Aides offer assistance with range of motion exercises, transfer/lifts, non-injectable medications and other advanced personal care activities.
* **Registered Nurse**
Supervises and trains Nurse Assistants and Certified Nurse Aides to ensure excellent care for our clients and care plan reviews.
* **Private Duty Nursing**
Certified Nurse Assistants available short and long-term (negotiated service).

#### In-Home Health Services Agency

320 Brookes Drive Ste 203

Hazelwood, MO 63024

Phone: (314) 985-5625

Fax: (314) 551-9881

KingdomHeartsInHome@earthlink.net

http://kingdomheartsin-homellc.yolasite.com/

Thank you for considering Kingdom Hearts In-Home (KHI). The owner has worked with clinical and technical professionals at a local hospital for over five years. KHI is committed to the highest standards of In Home Care and professional ethics for our company as well as our clients. In order for the agency and staff to merit the respect of the community and our clients we take into account all aspects of a person’s needs. This includes the psychological, physical and social needs. This allows us to utilize many resources available to improve a client's quality of life. We look forward to assisting you with planning the most appropriate care to meet your needs.

No person shall, on the grounds of race, color, national origin, age, disability, religion or sex, be excluded from participation in be denied the benefits of or be subjected to discrimination.

If you feel you have been discriminated against on the above grounds you may make a complaint in writing to the Department of Social Services or the United States Department of Health and Senior Services.

**FAQ-Frequently Asked Questions**

* **Medicaid:**
* This section will answer most commonly asked questions regarding Title 19 & 20 waiver programs.
* **Q:** Can your nurse aides run errands for clients?
**A:** Yes. Our aides can run errands such as grocery shopping and picking up prescriptions from the pharmacy, etc.
* **Q:** Are your nurse’s aides allowed to transport their clients to the doctor, the store, etc.?
**A:** No. The Missouri Department of Health and Senior Services prohibit nurse aides from transporting their clients. The aides are not even allowed to ride with the client or family or even the bus. They cannot travel anywhere with a client at all. The only way we could transport is if it is private duty and the client signs a waiver for the transportation policy.
* **Q:** Can the aide stay overnight with the client?
**A:** No. The Missouri Department of Health and Senior Services prohibit the aide from residing in the client's home for 24 hour periods or more with the client. Clients always have the choice of paying for private duty should the need arise.
* **Q:** How many hours of service can I qualify for and how do I go about obtaining Medicaid services?
**A:** This depends on several factors. Monthly hours vary from client to client from as little as sixteen hours per month to over 300 hours per month. You can find out how many hours you qualify for by calling the Missouri Department of Health and Senior Services call center or one of our staff members will assist you in contacting your case manager or refer you to the intake department at the Missouri Division of Senior Services (866) 835- 3505.
* **Q:** Do you have additional questions we may have not covered? Would you like to find out more about Kingdom Hearts In-Home LLC and what we offer?
**A:** Please contact us today at (314) 985 5625 and/or

<http://kingdomheartsin-homellc.yolasite.com/>

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